Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

CTC Global Pte. Ltd.
315 Alexandra Road
#02-01 Sime Darby Business Centre
Singapore 159944

Holds Certificate No: **ITMS 743433**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT Service Management System that supports the provision of managed IT infrastructure and end user computing services to internal and external clients. Services are provided from both CTC Global and/or client based premises. This is in accordance with the latest service catalogue.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2016-08-23
Latest Revision Date: 2024-07-02

Effective Date: 2024-09-30
Expiry Date: 2027-09-29

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